

c nnected

Income Eligible Heat Pump Water Heater Program

Cowlitz PUD is seeking eligible customers for our limited Hybrid Water Heater Program.

- Do you own or rent a single-family or manufactured home or duplex?
- Are you currently heating your water with a standard storage tank water heater?

If you answered **YES** to the questions above, call **Energy Efficiency Services** at **360.501.9514**, toll free at **800.631.1131**, or email **eervices@cowlitzpud.org** to see if you qualify*.

Why install a hybrid water heater?

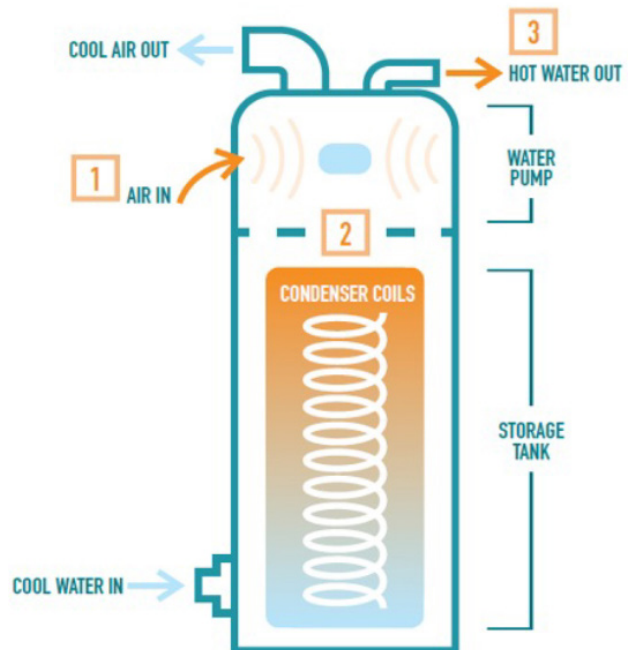
- Reduce water heating costs by up to **60%**
- Reduce your total electric bill by up to **10%**
- Most units have additional controls, such as temperature and away settings.
- Easy to operate.
- Low maintenance.

Income Guidelines

1 person	\$50,400	5 people	\$77,800
2 people	\$57,600	6 people	\$83,920
3 people	\$64,800	7 people	\$94,680
4 people	\$72,000	8 people	\$105,440

* First come, first served. Funding can run out at any time without warning.

HOW A HYBRID WATER HEATER WORKS



GoForth Electric Carshare Program

Take a free ride in the all-electric Chevy Bolt, stationed at 961 12th Ave (first come reservations only).

Carshare reservations available until 3.31.2025.

Why Drive electric?

- No more gas stations
- Higher performance
- A cheaper drive
- Benefit the economy and environment

Download the MDO Carshare app from Google Play or App Store or scan the QR code to make a reservation!



Need more info? Visit goforthcarshare.com or call 503.850.0007



CLOSURES: Monday, February 17th – President's Day

Pay it Forward

Did you know you can pay anyone's electric bill?

Give one of our Customer Service Representatives the name or address of the person you want to help, and we can apply any payment to their account.

For more information, contact our Customer Service Department at 360.423.2210

SmartHub: Auto Enroll in Warm Neighbor

How to Enroll: Go to Bill & Pay, then Warm Neighbor. From there, click enroll, and choose round my bill up to the next dollar, set a fixed amount, or make a one-time additional donation. Your contribution will appear on your bill as a Warm Neighbor Donation.



Tip of the Month: Pick your Due Date

Do you wish your bill was due on a different day?

You can now choose which Monday of the month works best for you. The first Monday might work best for you if you get paid on the 1st of each month.

For more information, contact our Customer Service Department at 360.423.2210

AARP Tax-Aide Provides Free Tax Preparation

Longview/Kelso area residents can get their taxes done for free beginning in early February and continuing through mid-April. AARP membership is **not** required, and there are no age or income limitations.



To make an appointment for free tax preparation with **IRS Certified AARP Tax-Aide** volunteers, call the **Longview Library 360.442.5300** or **Lower Columbia CAP 360.425.3430**

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961 12th Avenue
PO Box 3007, Longview, WA 98632
360.423.2210 | Toll Free 800.631.1131
cowlitzpud.org



Bill Assistance Programs:

LIHEAP: 2024-2025 Season

Schedule your appointment today at www.lowercolumbiacap.org

The Low-Income Energy Assistance Program (LIHEAP) is a Federally funded program administered through CAP.

WARM NEIGHBOR

Are you low-income and struggling to pay your bills? One-time bill assistance of up to \$300 may be what you need to get back on your feet.

How to Apply:

- Complete the [application](#) on SmartHub, in the office, or print from website
- Submit online, email, mail, or drop off the application and required documentation at our office.

FAMILY SIZE	ANNUAL	MONTHLY
1	\$ 50,400	\$ 4,200.00
2	\$ 57,600	\$ 4,800.00
3	\$ 64,800	\$ 5,400.00
4	\$ 72,000	\$ 6,000.00
5	\$ 77,800	\$ 6,483.33

DISCOUNTED RATE PROGRAM

Are you low-income, 62+, disabled, active military, or a veteran? You may be eligible to receive up to 30% off your monthly bill.

How to Apply:

- Complete the [application](#) on SmartHub, in our office, or print from our website.
- Submit online, email, mail, or drop off the application and required documentation at our office.

FAMILY SIZE	SDDR 30%		SDDR 20%	
	ANNUAL	MONTHLY	ANNUAL	MONTHLY
1	\$23,475	\$1,956	\$50,400	\$4,200
2	\$31,725	\$2,644	\$57,600	\$4,800
3	\$39,975	\$3,331	\$64,800	\$5,400
4	\$48,225	\$4,019	\$72,000	\$6,000
5	\$56,475	\$4,706	\$77,800	\$6,483.33

Contact Customer Service for more details: 360.423.2210

Board of Commissioners meets the second and fourth Tuesday of each month at 2pm.

To attend contact mpetterson@cowlitzpud.org