

# c nnected

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## Shedding Light on Insulation

Aside from holiday decorations and a few family home movies, do you know what's in your attic? Particularly, how much insulation do you have? Insulation helps to stop the movement of heat into and out of your home. Adequate levels provide stable temperatures throughout the house, reducing your monthly utility bills.

### How much does my home really need?

Home Type	Attic/Ceiling/ Roof	Floor	Wall
Single-Family	R-49	R-30	R-13
Manufactured	R-22	R-22	
Multifamily-Low Rise	R-49	R-19	R-13
Multifamily-Mid/High Rise	R-49		R-13

### How do I know if my home needs insulation?

Call Energy Efficiency Services for a free home energy audit. Our Energy Efficiency Specialists will review the level of existing insulation in your attic and crawl spaces. They can recommend the level needed to increase your comfort based on what you do or do not have.

### Don't forget to ask about available rebates!

Cowlitz PUD offers a variety of rebates for attic, floor, and wall insulation. Once you have a home energy audit on file with the PUD, request bids from contractors



licensed and bonded in Washington State. We recommend getting at least two bids. Submit the bids to Energy Efficiency Services to begin the review and preapproval process before the work is started.

Our Energy Efficiency Specialists are here to help you every step of the way. Contact us today to get started! Visit [www.cowlitzpud.org](http://www.cowlitzpud.org) for detailed incentive information, call **360.501.9514 (Toll-Free: 800.631.1131)**, or send an email to [eeservices@cowlitzpud.org](mailto:eeservices@cowlitzpud.org).

## Green Power



### Are you interested in receiving benefits from clean, zero-emission wind energy that is easy and affordable?

Residents and businesses can take advantage of the Renewable Option Program. This program allows you to affordably purchase the environmental benefits of wind power generated throughout the Pacific Northwest. Renewable option RECs represent renewable energy sources from Pacific

Northwest projects where clean, zero-emission wind energy has been delivered to the North American power grid to replace fossil fuel-based electricity.

Visit <https://www.cowlitzpud.org/efficiency/green-power/> to learn more and sign up today!



**Closures:** Wednesday, December 25th – Christmas Day



**Give the Gift of Warmth this Holiday**

**Consider donating to our Warm Neighbor Fund to help your neighbor in need.**

Every month, thousands of Cowlitz County families struggle to pay their utility bills. We have a Warm Neighbor Program to help families needing short-term assistance. We rely 100% on donations for program funding. Many customers needing emergency assistance deal with unexpected situations such as job loss, medical emergencies, or other financial burdens. Warm Neighbor assistance is often needed by all families to get back on their feet.

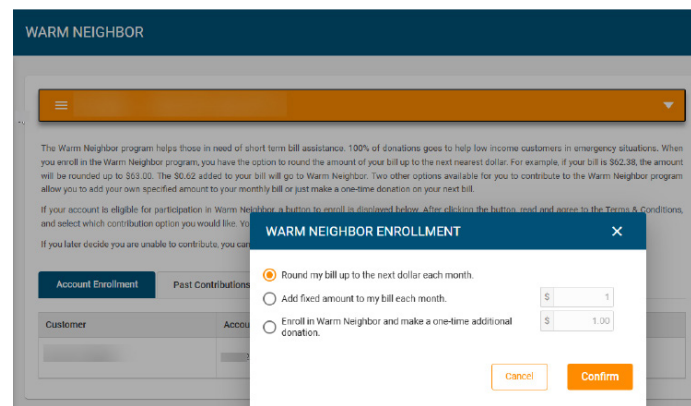
**Ways to Donate:**

- SmartHub – enroll online to make a monthly or one-time contribution.
- Check – add a donation to your monthly payment by selecting an option on the back of your payment stub.
- Phone – call us for more information.

**SmartHub: Enroll in Warm Neighbor**

**Donate to Warm Neighbor through SmartHub**

HOW TO ENROLL- Go to Bill & Pay, Warm Neighbor, and hit Enroll. Round up your bill to the nearest dollar, set an amount to donate each month, or make a one-time donation. Your contribution will appear on your bill as a Warm Neighbor Donation.



**Connected is published by Cowlitz PUD**

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Board of Commissioners meets the second and fourth Tuesday of each month at 2pm.

To attend contact [mpetterson@cowlitzpud.org](mailto:mpetterson@cowlitzpud.org)

**Bill Assistance Programs:**

**LIHEAP: 2024-2025 Season**

Schedule your appointment today at [www.lowercolumbiacap.org](http://www.lowercolumbiacap.org)

The Low-Income Energy Assistance Program (LIHEAP) is a Federally funded program administered through CAP.

**WARM NEIGHBOR**

Are you low-income and struggling to pay your bills? One-time bill assistance of up to \$300 may be what you need to get back on your feet.

**How to Apply:**

- Complete the [application](#) on SmartHub, in the office, or print from website
- Submit online, email, mail, or drop off the application and required documentation at our office.

WARM NEIGHBOR INCOME LIMITS 2024		
FAMILY SIZE	ANNUAL	MONTHLY
1	\$ 50,400	\$ 4,200.00
2	\$ 57,600	\$ 4,800.00
3	\$ 64,800	\$ 5,400.00
4	\$ 72,000	\$ 6,000.00
5	\$ 77,800	\$ 6,483.33

**DISCOUNTED RATE PROGRAM**

Are you low-income, 62+, disabled, active military, or a veteran? You may be eligible to receive up to 30% off your monthly bill.

**How to Apply:**

- Complete the [application](#)
- Submit online, email, mail, or drop off the application and required documentation at our office

FAMILY SIZE	DISCOUNTED RATE INCOME LIMITS 2024			
	SDDR 30%		SDDR 20%	
	ANNUAL	MONTHLY	ANNUAL	MONTHLY
1	\$22,590	\$1,883	\$50,400	\$4,200
2	\$30,660	\$2,555	\$57,600	\$4,800
3	\$38,730	\$3,228	\$64,800	\$5,400
4	\$46,800	\$3,900	\$72,000	\$6,000
5	\$54,870	\$4,573	\$77,800	\$6,483.33

Contact Customer Service for more details: 360.423.2210